



FAYETTEVILLE
CARES

Quarterly Report

July 1 - September 30, 2024

First Quarter | 2024-2025

Basic Needs

Need	FY 24 4 th Quarter	FY 25 1 st Quarter	Percent (%) Change
Showers	983	1,553	57.05% increase
Laundry	827	920	11.25% increase
Lunches	10,882	11,051	1.55% increase
Clothing Requests	-	349	-
Bus Tickets - 30 Day (non-reunification)	-	10	-
Bus Tickets - 1 Day (non-reunification)	-	90	-

Service Referrals



Peer Support - 39



Case Management - 238



Identification - 108



Benefits - 36



Medical - 48



Coordinated Entry Referrals - 652 (includes shelter referrals)

Community Partnerships

Community Partner	Community Partner
Fayetteville Cumberland County Continuum of Care	Carolina Collaborative Community Care (4C)
Cumberland HealthNET	Operation Inasmuch
Coordinated Entry	Communicare PATH
Marius Maximus Foundation	Goshen Medical
Pearl Transit Corporation	Carolina Outreach
Harvest Ministries	Piedmont Health
The Phoenix Center	Warrior Legal
Volunteers of America	Latasha Patrice Enterprises
Joseph Hernandez, Medicare Rep.	Sunflower Wellness Center
Wright Path Project	Lifenet
Voice-TS Peer Support	

*Red indicates new partnerships since onboarding Manna Church

Partners Pending MOU's

Employment Source
Alliance Health
North Carolina Harm Reduction Coalition
Derwin Jones (Barber)
Operation InAsmuch Lodge
Life Focus Empowerment Network
Connections of Cumberland County

Service Gaps

- **Partnerships**
 - Mobile Dental Unit/Referral dental offices
 - Professional Financial counselors
 - Emergency Mental Health
- **Shelter/Affordable Housing**
 - Organizations with shelter space
 - Housing resources
 - Rental Subsidies
- **Resource Needs**
 - Additional volunteer staff
 - Organizations to commit to providing hot meals
 - Book donations for Family room and Meditation room
- **Gaps Currently Being Addressed**
 - Additional cell phone charging station

Collegiate Intern Partnerships

Social Work Internships



Media & Marketing Internships



Service Changes

- **Client Related**
 - Fun Fridays program instituted
 - 2-person phone area
 - 4-desktop computer lab
- **Service Related**
 - Volunteer training and online calendar in place
 - Beginning to reach out for sponsors and donors
 - Televisions displaying building and community services/events
- **Partnership Related**
 - Quarterly provider and community meeting in place
- **Policy & Procedure Related**
 - Google page updated and being monitored
 - Faycares.org launched
 - Regular activity on social media pages (Facebook, Instagram)
 - Not a place of respite, exceptions being inclement weather
 - Family room only for use while being helped with services by providers

Looking Forward

- Currently seeking sponsors for a Community Garden
- Adding names on sponsorship wall
- Integrate NCCares360 into tracking and case management work
- Begin shared office space plan for providers and employees
- Conduct trauma-informed training for all staff to serve the community better
- Begin larger-scale classes, such as financial responsibility, interview etiquette, parenting, battling addiction