

## Criteria

### QUALIFICATIONS AND EXPERIENCE OF PROJECT TEAM

- Demonstrated successful performance on similar or related projects.
- Experience, technical competence and role of sub-proposers, including prior working relationship with prime (if applicable).
- Relevant experience of the Project Manager and key personnel in example projects.
- Senior staff availability and time commitment of key personnel on this project.
- Organization logic, quality and cost control measures in place.
- Overall financial stability and evidence of corporate resources committed to the Project.

### SYSTEM FUNCTIONALITY / TECHNICAL SOLUTION / COMPLIANCE TABLE

- Completeness of Solution: How close does the Proposer meet the requirements as expressed in the Scope of Services?
- Scalability: Ability for expansion, growth and overall functional capabilities of the System. Possibility for this system to be used statewide/Southeast -wide. Current technology to allow for cost-effective expansion as needs change.
- System flexibility and upgradeability.
- Passenger Information System: Method and flexibility of the predictive arrival predictions, trip planner, Web (performance and ease of use for customers)
- Personal Communication Devices: Ability to transmit schedules, arrival information and alerts to cell phones, tablets, wearables, etc.
- Quality of customer-use data coming to the transit from the mobile app.
- Mapping: capabilities and accuracy of maps and ease of updates by Agencies.
- Capability to integrate Agencies with demand-responsive transportation service into the regional web map.
- Changeable Message Signs: capabilities, types and varieties of displays.
- Architecture: reliability, redundancy, environments, disaster recovery, security, etc.
- Reporting Capabilities: ability to meet transit agency and NTD reporting needs.
- Quality and breadth of Proposer's offering of Optional Features (Section 4)

### PROPOSED METHODOLOGY / APPROACH TO WORK

- Demonstrated knowledge of the work required.
- Approach and proposed methodology to project scope and schedule.
- Technical merit of proposed solution (logic, advantages, proven approach).
- Innovative approaches to service delivery and on-going operational support.
- Acceptable Schedule: evaluate proposers schedule as it matches transit Agencies' needs.

### TRAINING AND SUPPORT

- Work Plan: thoroughness of the training facilitators proposed training plan.
- Support available for solution beyond initial project launch.
- Warranty

### QUALITY OF WRITTEN PROPOSAL

- Completeness of proposal and compliance with RFP instructions.
- Explanation of the project or services required.
- Logic, clarity and specificity of work plan.
- Evidence of willingness to exceed project requirements.
- Nature and extent of exceptions taken to contract terms, conditions or specifications.

**COST / COST EFFECTIVENESS**

- Total implementation costs for the Project order.
- Three-year total cost of service/maintenance/warranty expense.
- Cost effectiveness will be evaluated with the maximum points granted to the lowest costproposal.

DBE Participation

TOTAL

**Reviewer**

Dawn Dula

Tyffany Neal

Jaimie Walters

Juan Larregui

Average

DD	TN	JW	JL	
	8	8	8	8

	25	25	25	25
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	14	14	14	13
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	10	10	10	10
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	5	5	5	5
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21	21	21	22
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0	0	0	0
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83	83	83	83
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<b>Score</b>	<b>Weighted</b>
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83	16.9
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83	16.9
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83	16.9
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83	17.75
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83	17.11
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**Reviewer**

Dawn Dula

Tyffany Neal

Jaimie Walters

Juan Larregui

Average

DD	TN	JW	JL	
10	10	10	10	10

29	29	29	29	
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15	15	15	15	
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10	10	10	10	
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5	5	5	5	
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23	23	23	23
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0	0	0	0
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92	92	92	92
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<b>Score</b>	<b>Weighted</b>
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92	18.95
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92	18.95
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92	18.95
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92	19.7
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92	19.14
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Jaimie Walters

Juan Larregui

Average

DD	TN	JW	JL	
10	10	10	10	10

28	28	28	27	
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15	15	15	15	
----	----	----	----	--

10	10	10	10	
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5	5	5	5	
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23	23	23	25
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0	0	0	0
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92	92	92	92
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<b>Score</b>	<b>Weighted</b>
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91	18.65
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91	18.65
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91	18.65
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92	19.6
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91.25	18.89
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DD	TN	JW	JL	
	9	9	9	9

	29	29	29	27
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	13	13	13	12
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	9	9	9	9
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	5	5	5	5
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25	25	25	24
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0	0	0	0
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90	90	90	86
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<b>Score</b>	<b>Weighted</b>
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90	18.95
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90	18.95
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90	18.95
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86	18.7
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89	18.89
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<b>Vendor</b>	<b>Avg Score</b>	<b>Avg Weigted</b>
Peak Transit	83	17.11
TransLoc	92	19.14
TripSpark	91.25	18.89
Passio	89	18.89