



Annual Board Committee Report Template

Committee: Fayetteville Public Works Commission Board of Commissioners

Period of time this report covers: Calendar Year 2025

Committee Chair: Richard W. King

Committee Members (current roles):

Name	Term Period (Swearing-in Date)	Special Category
Richard W. King	October 9, 2023	Chair
Ronna Rowe Garrett	Second Term: September 30, 2025	Vice Chair
Colonel (Ret.) Donald L. Porter	Second Term: September 30, 2025	Secretary
Dr. Christopher (Chris) G. Davis	March 8, 2023	Treasurer

The main goals and objectives for the Committee:

- Manage the operation of the electric, water, and wastewater utility of the Public Works Commission (PWC)
- Set rates and policy
- Serve as both the fiduciary oversight and regulator of the utility

Charges or tasks of the Committee - FY2025 (Action items for the reporting year)

- **\$52M PWC Contribution to and in support of the City of Fayetteville**
 - \$31.2M in Annexation Costs (\$7.9M in debt service and \$23.3M in construction costs)
 - \$11.9M in PILOT
 - \$4M in Street Lighting
 - \$2.3M in Storm Drainage Improvement
 - \$621,500 in Underground Conversions & Gateway Improvements
 - \$470,900 in Street & Pedestrian Lighting Improvements
 - \$325,000 in Community Economic Development Support
 - \$128,000 in Non-Reimbursable Expenditures with regard to Metronet
 - \$85,000 in support of FAYTV public access channel
 - \$22,750 towards the shared cost of the RCW Parking Deck



Summary of accomplishments in 2025:

PWC celebrated 120 years of delivering safe, reliable, and affordable electric, water, and wastewater services across Fayetteville and greater Cumberland County.

PWC Awards:

- American Public Power Association Reliable Public Power Award – Diamond Designee
- American Public Power Association Safety Award of Excellence
- Partnership for Safe Water 25-Year Director’s Award (P.O. Hoffer Water Treatment Facility)
- Partnership for Safe Water 25-Year Director’s Award (Glenville Lake Water Treatment Facility)
- NC OneWater Distribution System of the Year – Overall
- NC OneWater Collection System of the Year - Large System
- Information Systems Security Association International Security Professional of the Year
- National Association of Fleet Administrators Top 100 Fleets in America Award
- ElectriCities of North Carolina Public Power Award of Excellence: Strengthen Public Power
- ElectriCities of North Carolina Public Power Award of Excellence: Provide Superior Power
- ElectriCities of North Carolina Public Power Award of Excellence: Customer-Centered Innovation
- ElectriCities of North Carolina Public Power Award of Excellence: People
- Government Finance Officers Association Distinguished Budget Presentation Award
- Government Finance Officers Association Certificate of Achievement for Excellence in Financial Reporting
- North Carolina Association of Governmental Purchasing Sustained Professional Purchasing Award
- United Way of North Carolina Spirit of North Carolina Award

Electric Systems

- Year-end Electric reliability:
 - System Average Interruption Frequency Index (SAIFI) was .56, meaning customers experienced less than one outage, on average, during the year, among the best in the industry
 - System Average Interruption Duration Index (SAIDI) was 30.99 minutes, on average, during the year, which was about half of the average for all utilities
 - Butler-Warner Generation Plant (BWGP) availability factor was 98%, indicating its readiness to generate electricity



- Completed construction of Gillespie Street Solar Farm (1.8 MW) and Rockfish Creek Water Reclamation Facility Solar Farm (4.87 MW)
- Began construction on the Carvers Falls Road Solar Farm (4.87 MW) and Butler-Warner Generation Plant solar expansion (4MW)
- Continued the sub-transmission poles replacement project which is now 60% complete
- Continued the Smart Substations upgrade project, installing state-of-the-art microprocessor-based protective relays, automation, and controls across all existing PWC substations

Water Resources

- Year-end Water reliability:
 - Demonstrated drinking water turbidity of 0.04 NTU (Nephelometric Turbidity Units), indicating extremely clear, high-quality water, significantly greater than EPA standards
 - Experienced 3.3 Sanitary Sewer Overflows (SSO) per 100 miles, 2.2 less than national benchmarks
 - Experienced 3.68 water main breaks/leaks per 100 miles, 5.32 less than national benchmarks
- PWC led the community advocacy campaign to oppose the Town of Fuquay-Varina's 6.17 million gallons per day Cape Fear River interbasin transfer request
- Completed the Powder Activated Carbon (PAC) project at P.O. Hoffer to treat Cape Fear River source water, addressing organic contaminants, odor/taste and modest PFAS removal from drinking water
- Big Rockfish Creek Outfall Project Phase 2 began construction to increase sewer capacity for newly annexed communities, eliminate regional sanitary sewer lift stations within the service area, and connect West Fayetteville to the Rockfish Creek Water Reclamation Facility
- Began construction on the Gray's Creek and Alderman Road Elementary Schools water extension project to provide safe, regulated drinking water to the schools and surrounding areas
- Began Non-Revenue Water Management/Leak Detection Program, 3rd Phase, identified and repaired 67 water distribution leaks along 213.03 miles of PWC's water distribution system, representing potential lost revenue of \$274,808.65 per year (34,137,720 gallons of water with treatment costs)
- Awarded an additional \$19,000,000 in N.C. Division of Water Infrastructure, Drinking Water State Revolving Funds – Bipartisan Infrastructure Law-Emerging Contaminates (BIL-EC), to construct Granular Activated Carbon (GAC) filtration systems to meet the latest federal drinking water standard bringing the total funding to \$83,500,000



Community Engagement

- Fulfilled over 500 community requests from local organizations and residents for PWC bottled water donations, facility tours, school visits, sponsorships, and more.
- Supported Cumberland County Schools 6-week ICON program by hosting 11 high school students, providing work experience and pathways to future local employment
- Partnered with Fayetteville State University and Fayetteville Technical Community College in 2025 to establish a Fayetteville-Cumberland Regional Building Training and Assessment Center (BTAC) to serve as a foundation to create new green-economy jobs

List of activities in progress including upcoming events/discussions:

- PWC 101 invitation extended to new members of the Fayetteville City Council to learn about the utility industry and PWC operations
- PWC Expo, focused on Affordable, Safe, & Reliable Electric Service, will be held at the Downtown Library on Friday, June 26th starting at 11AM
- PWC ribbon cutting celebrating the completion of the Alderman Road and Gray's Creek Elementary Schools water extension scheduled for August 2026

Issues that need to be addressed:

Recommendations to the City Council: