

## City Council Agenda Item Request

Date of Request: May 14, 2026 Requester: Stephon Ferguson

Agenda Item Title: Robust Notification System

Estimated Cost: \_\_\_\_\_ Anticipated Funding Source: \_\_\_\_\_

City Department(s) Support Requested: MarComm, IT, HR

Estimated Staff Time Required: \_\_\_\_\_

Anticipated Date for Future Council Work Session Discussion: June 1, 2026

Which City Council approved Goal(s) within the Strategic Plan does this request directly support?

Priority 4 - Evaluate and expand transportation, transit and other connectivity needs for residents.

What do you envision accomplishing with this agenda item request?

Desire for staff to bring back a thorough assessment and recommended path for a digital connection initiative by exploring the full spectrum of notification system options, including potential vendors, integration with existing city IT systems, implementation approaches, privacy and security considerations, accessibility, multilingual support, budgeting, and a realistic timeline.

**Additional Comments:**

Please explore the feasibility of FayConnect - Fayetteville's digital connection initiative. Attached is a summary supporting the request.