Office of Community Safety Q2 Update

Building Fayetteville's Community Safety System

FAYETTEVILLE NC

The Office of Community Safety is building Fayetteville's coordinated, community-based safety system.

OCS is building a coordinated, non-enforcement approach to community safety challenges through:

- Prevention of violence before it occurs

- Appropriate response to crises

- Connection to services and long-term support

- Strengthening overall community stability

FAYETTEVILLE NC

Fayetteville continues to experience community safety challenges that require coordinated, service-based responses.

Many community safety challenges involve:
- Behavioral health needs
- Housing instability
- Non-violent crisis situations

These situations require coordinated, service-based responses that complement traditional enforcement.

OCS is building a system designed to:
- Prevent escalation into violence or crisis
- Respond with the right resource at the right time
- Reduce reliance on enforcement for non-violent situations
- Improve long-term outcomes for residents

OCS is building Fayetteville's coordinated, community-based safety system.

FAYETTEVILLE NC

OCS is building a comprehensive safety system across four core service areas:

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STRATEGIC PILLARS OF COMMUNITY SAFETY

Community-Based Violence Prevention | Homelessness Response | Youth Initiatives | Mental Health Response & Diversion

Four Pillars of Community Safety

Community-Based Violence Prevention

 Prevent and interrupt violence before it occurs

Homelessness Response

 Stabilize individuals and connect to housing and services

Youth Initiatives

 Engage young people through safe spaces and opportunity

Mental Health Response & Diversion

 Develop non-law enforcement responses to crises, including mental health, substance use, and broader behavioral health needs

OCS is building momentum into Q3 by advancing key implementation efforts:

- Advancing community-based violence prevention through trainings and capacity building

- Finalizing the hire of a Behavioral Health Response Program Manager

- Completed release and closure of an RFP for Safe Space Activations, advancing toward award and implementation

- Finalizing micro-grant awards to expand community-led solutions

- Establishing SOPs and internal policies to guide coordinated response

- Investing in a Summer Youth Employment Program supporting 140+ young people

OCS is building the infrastructure for a coordinated, community-based safety system.

Homelessness / Housing Crisis Responses: Coordinated responses to housing instability, displacement, or risk of homelessness

Service Referrals & Connections Coordinated: Direct connections to services requiring coordination beyond basic information

Conflicts Identified: Situations with credible risk of dispute or escalation to violence

Conflicts Interrupted: Interventions that de-escalated or prevented potential violence

Youth Engaged: Unique youth participating in OCS-supported programs or events

Community Events Supported: Events where OCS provided coordination, funding, or partnership support

Active Cross-System Partnerships: Ongoing collaborations across agencies and organizations supporting coordinated response

OCS is ensuring all reported outcomes are clearly defined and consistently tracked.

Q2 Snapshot:

- Homelessness / Housing Crisis Responses: 244
- Service Referrals & Connections Coordinated: 44
- Conflicts Identified: 6
- Conflicts Interrupted: 4
- Youth Engaged: 130+
- Community Events Supported: 14
- Active Cross-System Partnerships: 11

These metrics reflect OCS building and operationalizing a coordinated, community-based safety system.

Mental Health Response and Diversion

Within the City's Mental Health Response & Diversion pillar, OCS is building a coordinated behavioral health response system.

OCS is working across City and community partners to strengthen crisis response and expand coordinated, non-enforcement pathways.

Ongoing collaboration includes:
- Alliance Health Crisis Collaborative
- Public Health Sequential Intercept Task Force
- LEAD Program

Focus Areas:
- Improving coordination and information sharing
- Developing alternative response pathways
- Expanding access to care and stabilization services

OCS is building the operational foundation for a coordinated, non-enforcement behavioral health response system.

Situation:

 Mother and two children exposed to freezing temperatures following eviction

OCS Response:

- Coordinated EMS + Community Paramedics
- Activated Child Protective Services
- Secured emergency shelter placement
- Connected to CARES Resource Center + PATH Program

Outcome:

- Immediate safety and stabilization
- Entry into long-term support systems

Why It Matters:

OCS is building the capacity to respond to behavioral health crises with appropriate care, reducing reliance on enforcement and preventing escalation.

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Building Community-Based Violence Prevention

OCS is building the City's capacity to prevent and interrupt violence through community-based strategies.

Partnership with PROOVE supports:
- Street outreach
- Conflict mediation
- Youth and family engagement

Q2 Activity:
- 14 community events (200+ residents engaged)
- 6 conflicts identified
- 4 conflicts interrupted
- 7 individuals connected to services

Each interruption represents a potential escalation to violence that was prevented through early, community-based intervention.

Building Fayetteville's Violence Prevention Framework

OCS is building a coordinated, citywide approach to violence prevention in partnership with NICJR.

Progress to date:
- Completed strategic planning sessions
- Developed initial framework for implementation
- Launched community feedback sessions

OCS is advancing this work from planning into implementation through community partnerships and coordinated strategy.

Building a Coordinated Response System to Housing Instability

- OCS is building a coordinated response system to address housing instability and homelessness.

Focus areas include:

- Immediate stabilization

- Connection to shelter and services

- Identification of long-term housing pathways

OCS is strengthening coordination to ensure consistent, system-level response to housing-related crises.

Situation:

Family displaced by a house fire, resulting in immediate loss of housing, belongings, and basic necessities

OCS Role:

- Coordinated with local partners to rapidly mobilize emergency support
- Facilitated connection to temporary shelter and immediate stabilization resources
- Connected family to essential supplies, including clothing, food, and household items
- Supported navigation of recovery services and next-step assistance

Outcome:

- Immediate stabilization of the family following displacement
- Access to critical resources to support short-term recovery
- Connection to ongoing support systems to assist with longer-term housing and stability

Why It Matters:

OCS is building a system that ensures residents experiencing crisis receive timely, coordinated support.

Building Prevention Through Youth Engagement
OCS is building youth engagement as a core violence prevention strategy.

Q2 Highlights:
- Youth Night Out reached 130+ participants
- Expanded partnerships to increase programming access

Impact:
- Provides safe, structured environments
- Builds connections to opportunity
- Supports long-term community stability

OCS is building pathways that reduce risk and expand opportunity for young people.

OCS is building a coordinated system rooted in:

- Prevention
- Care
- Community-based response

This work is focused on:

- Improving how the City responds to non-violent crises
- Strengthening coordination across systems
- Expanding access to appropriate services

OCS is building a system that improves how Fayetteville prevents, responds to, and recovers from community safety challenges.

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