



Fire Department

2022 Annual Review

February 27, 2023



Mission Statement

The mission of the Fayetteville Fire Department is to prepare for, reduce, and mitigate all risks facing the City of Fayetteville while serving with R.E.S.P.E.C.T.



Vision Statement

To realize a safe and secure community that is resilient against all-hazards.

Goal 1: Safe and Secure Community

Operations Branch

Goal #1: To Realize Efficient and Sustainable Emergency Service Delivery.

Human Resources Branch

Goal #2: To Sustain a High-Performing Organization Through Effective Human Resources.

Community Preparedness Branch

Goal #3: To Realize a Prepared and Resilient Community.

- ❖ Firefighter Recruitment/Retention
- ❖ Fire Conditions
- ❖ EMS
- ❖ Technical Program Leadership
- ❖ Fire Station 4 Relocation
- ❖ GO Bond
- ❖ Hands Only CPR
- ❖ Records Management System Transition



Lieutenant Althea Gwynn



Assistant Chief James Strickland

Firefighter William Forbes

Lieutenant Jackie Lee

Lieutenant Freddie Brown

Battalion Chief John Bowen

Captain Malloy Quick



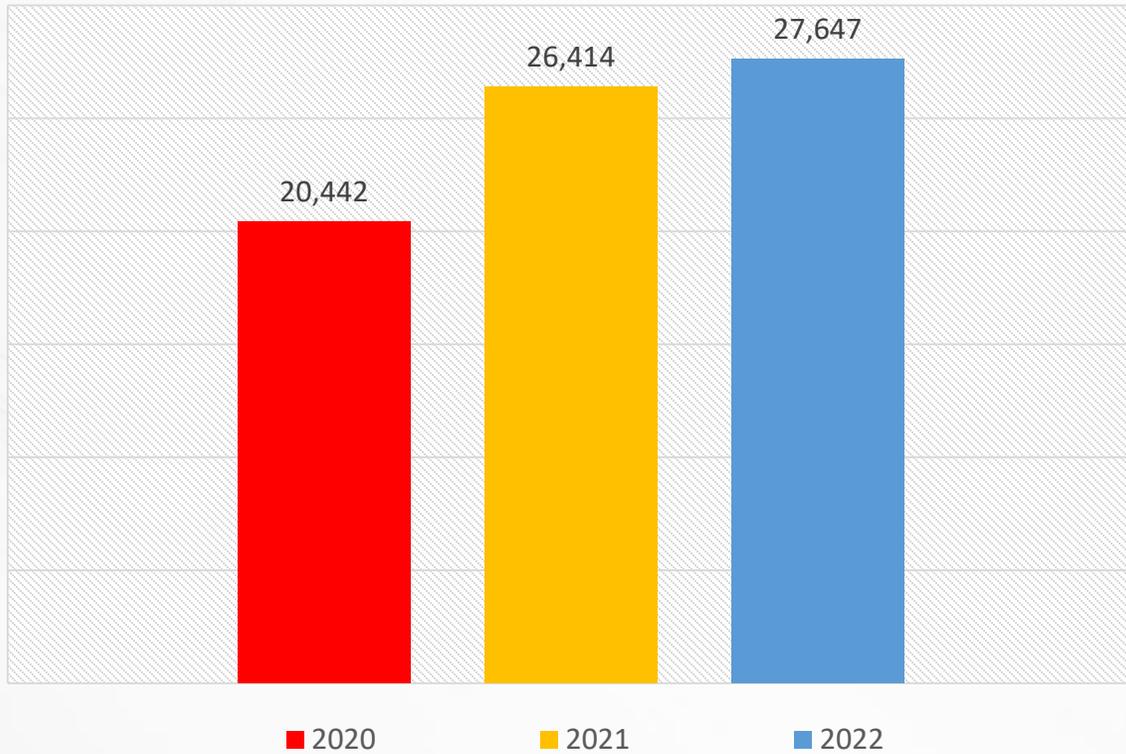


FFD Operations at Work

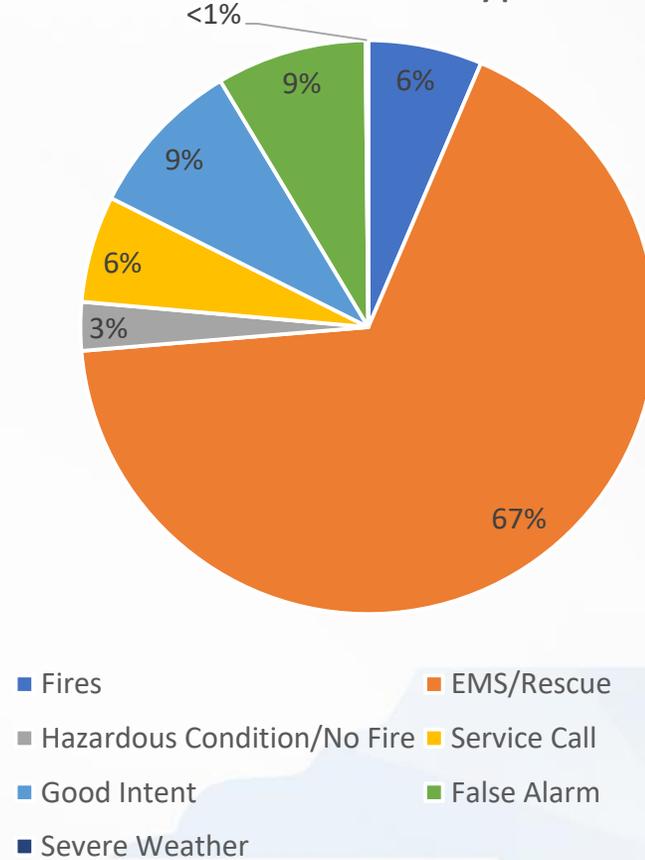




Total Incidents 2020-2022



2022 Call Types





	Alarm Handling Time	Turnout Out Time	Travel Time	Total Response Time
2020	2:05	1:32	5:27	7:21
2021	2:05	1:26	5:23	7:03
2022	1:43	1:31	5:32	7:08

	2020	2021	2022
Total Fire Responses	851	1047	1771
Total Structure Fires	351	376	371
Civilian Fire Fatalities	5	3	5
Civilian Fire Injuries	28	26	15
Firefighter Injuries	5	11	13
Percent Confined to Room of Origin	42.48%	57.87%	46.63%
Dollar/Save Ratio	94.47%	92.74%	96.16%
Total Fire Loss Value	\$7,425,607.00	\$8,527,643.00	\$7,581,709.00
Vehicle Fires	109/\$1.05 Million	145/\$978K	129/\$1.08 Million

Fire Alarms vs. Cooking Accidents



	2020	2021	2022
Alarm Activations/Excluding Malfunctions	1878	2015	1585
Cooking Fires Confined to Container NFIRS Code 113	115	125	581
Total Combined Incidents	1993	2140	2166

NOTE: Incidents that were dispatched as fire alarms but resulted in smoke or flames being generated from cooking but did not leave the cooking container are being captured under the National Fire Incident Reporting System Incident Code 113 (effective 2022). Because of this change, the number of this call type increased but total alarm activations decreased and helps us better identify areas for education.



	2020	2021	2022
Total EMS Response	12,933	18,016	18,607
Motor Vehicle Accident Responses	2,035	2,438	2,217
Overdose Responses	314	325	622
Number of Times Naloxone given by FFD	153	204	290
Cardiac Arrest Responses	228	320	419



	2020	2021	2022
Total Haz-Mat Responses	344	394	398
Natural Gas Releases	92	134	120
Carbon Monoxide Emergencies	29	26	34
Hydrocarbon Spills	24	34	31

Fun Facts

- ❖ Average daily call volume=75.75 calls
- ❖ Busiest Station was Station 5 (Boone Trail)
- ❖ Busiest Hour of the day was 6 p.m.
- ❖ Busiest day of the week was Saturday.
- ❖ Busiest month was July.
- ❖ Busiest day of the year was September 30th



Training





Current State - 351 FTEs

Current Vacancies - 12

New Positions

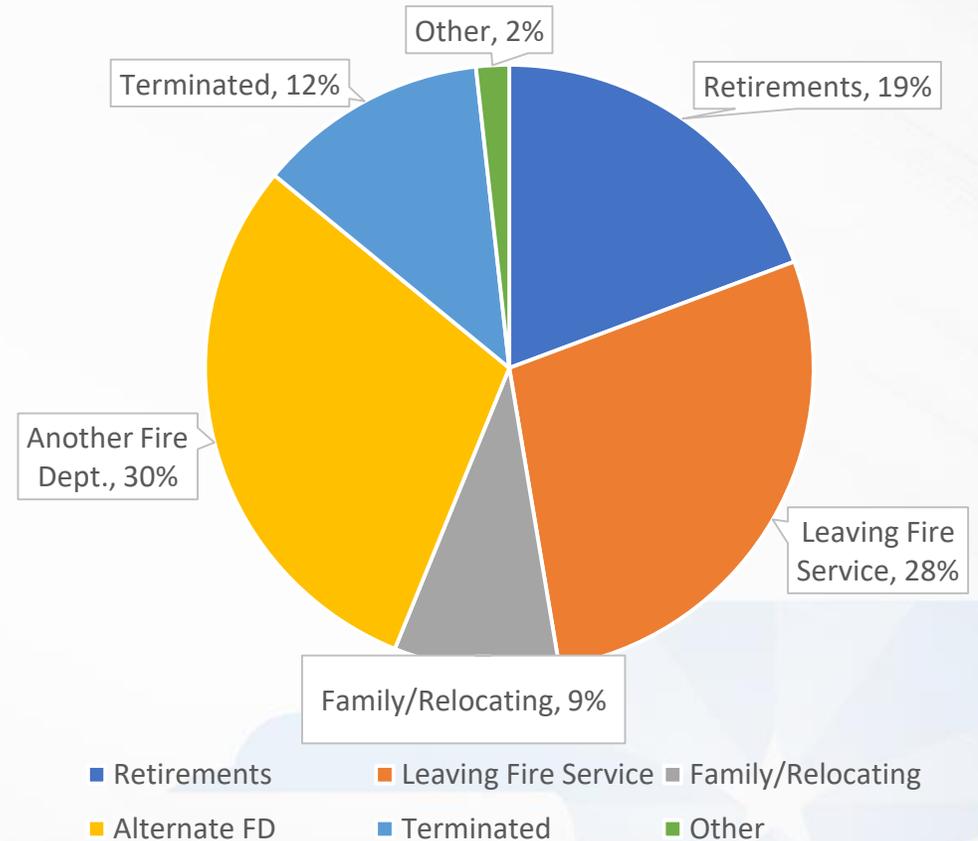
- Part-time Fire Inspector (grant funded)
- 1 position reclassified (FF to Fire Captain)

New Hire Replacements

40 – Firefighters

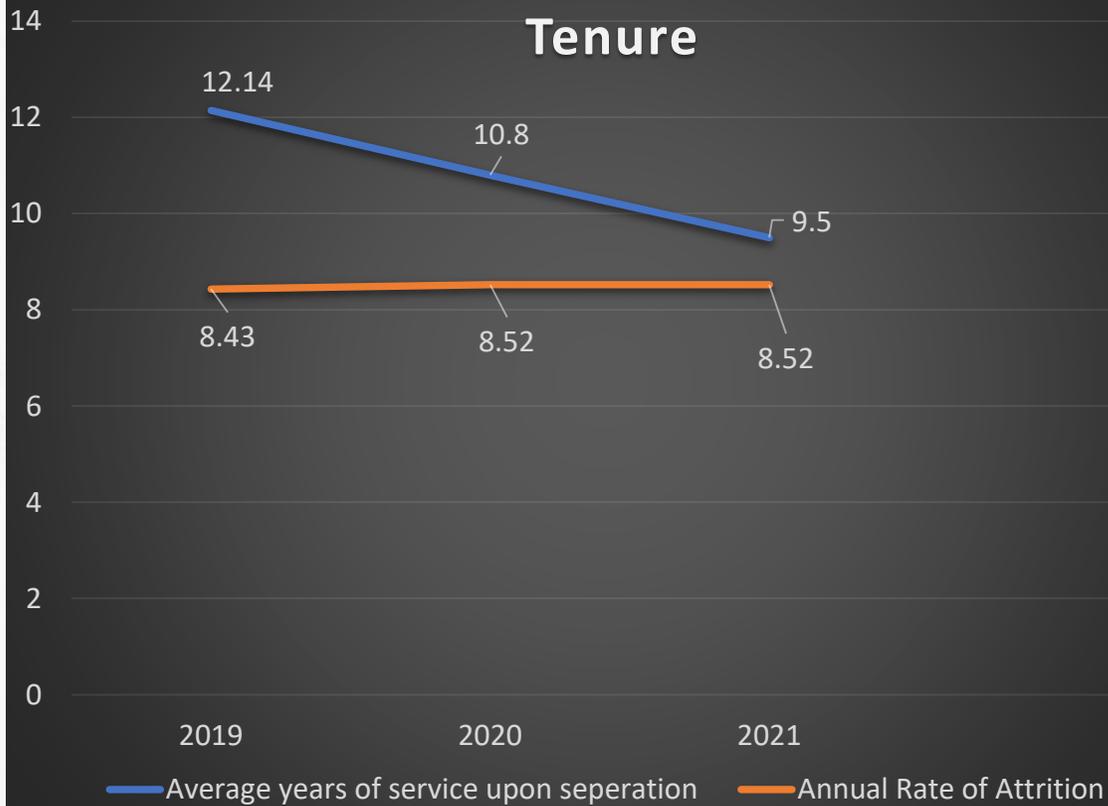
56 – Separations

2022 Firefighter Separations

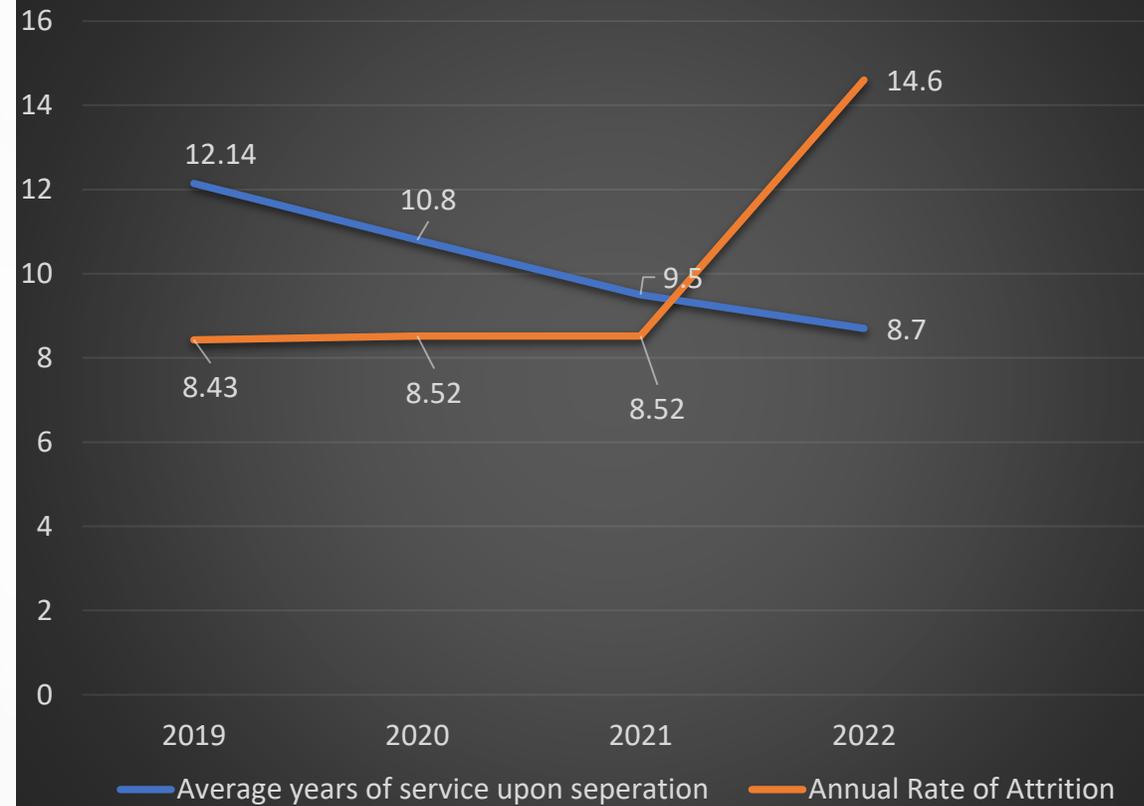




2021 Annual Attrition Rates vs Tenure

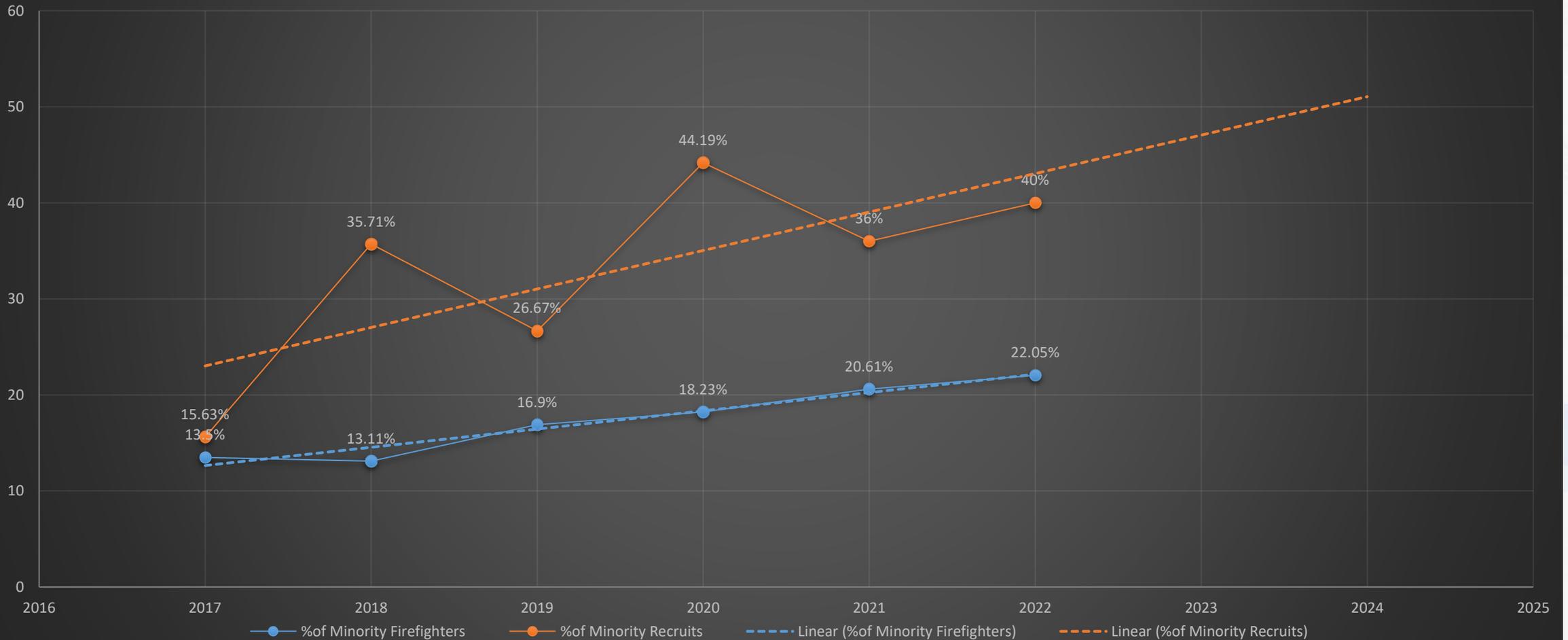


2022 Annual Attrition Rates vs Tenure





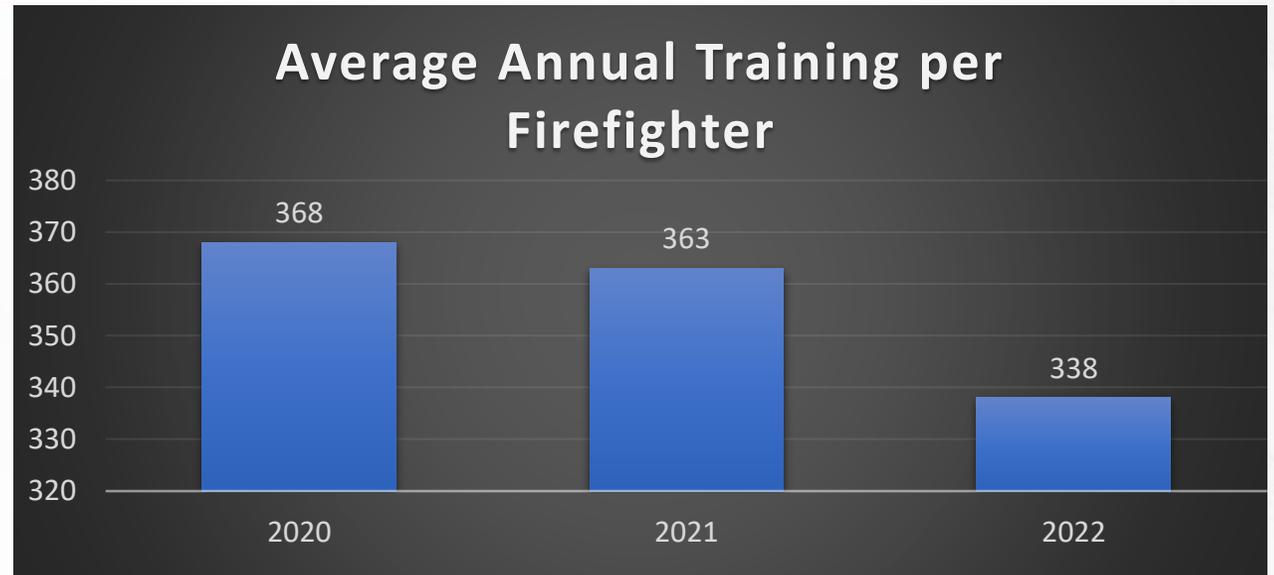
Fayetteville Fire Department Employee Diversity/Diversity Recruitment





Training Highlights

- ❖ Over 116,011 Hours of Training
- ❖ 19 New Firefighter Certifications
- ❖ 92 EMT Certifications/Re-certs
- ❖ 9 Rescue Technician Certifications
- ❖ 15 Driver/Operator Qualifications
- ❖ 2 Hazmat Technician Certifications





Advancements/Promotions

- ❖ 38 - Firefighter CDP Steps
- ❖ 14 - Lieutenants
- ❖ 11 - Fire Captain
- ❖ 1 - Fire Battalion Chiefs
- ❖ 11 - Service Retirements



Recognitions

- ❖ 2 Gold Life Saving
- ❖ 2 Silver Life Saving
- ❖ 10 Unit Citations
- ❖ 5 "of the Year Awards"



FALL SAFETY DAY

**Saturday,
November 5**
1:00 - 4:30 PM
1912 Skibo Road

Sparky and friends
will be in
attendance.



**Hands Only CPR
Fire Escape Drills
Fire Extinguisher Training
Stop the Bleed**

**FIRE + RESCUE
LAW ENFORCEMENT
EMS + MORE**



Community Engagement

❖ **1,261 Smoke AND 152 Carbon Monoxide Alarms Installed**

(↑↑↑ 6.5%)

- ❖ 921 In-person Outreach Events
- ❖ 40 Home Safety Surveys Completed
- ❖ 31,793 Citizens Reached (↑ 12%)
- ❖ Facilitated 2 CERT Academies





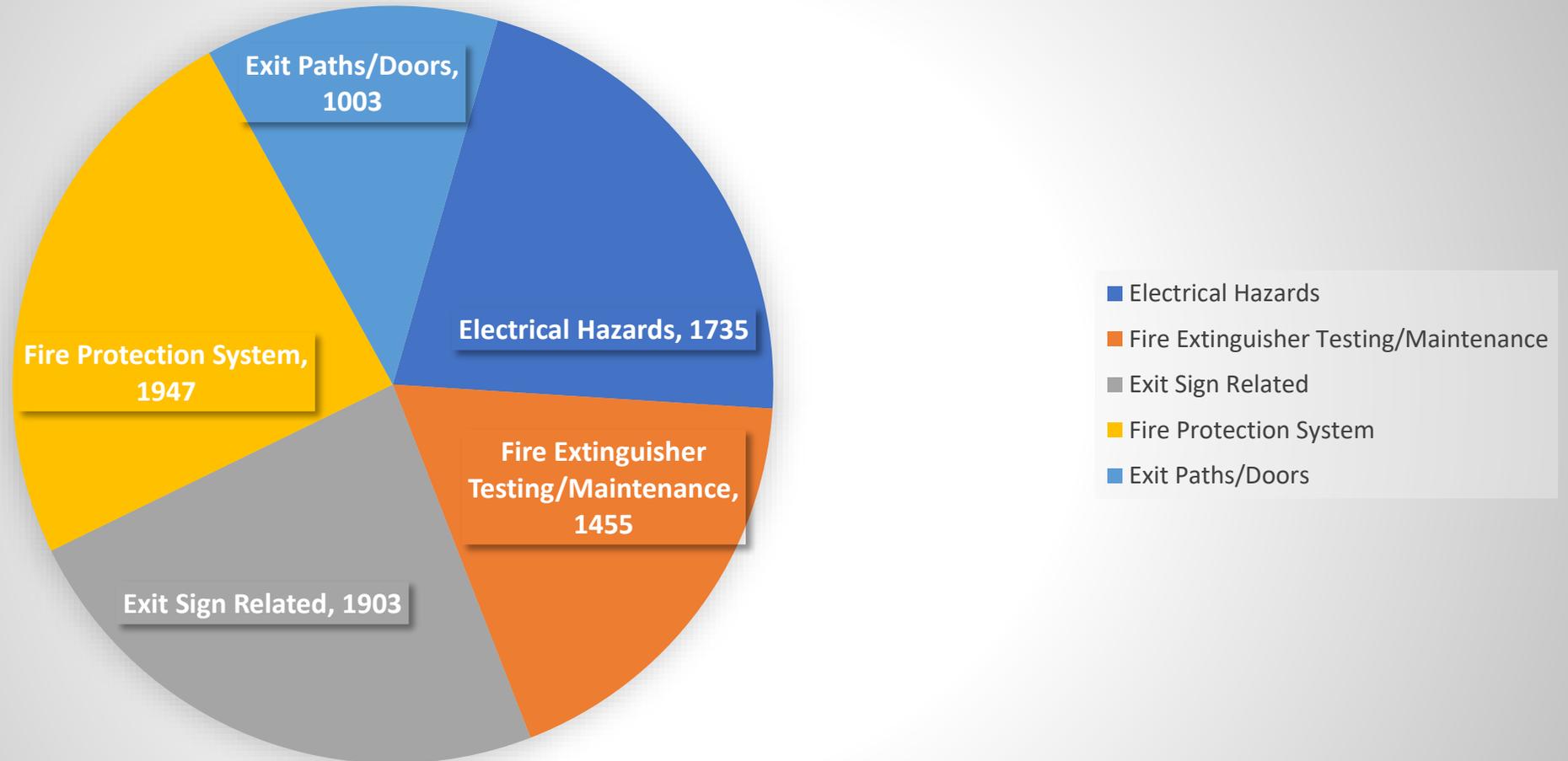
Fire Prevention/Code Enforcement

	2020	2021	2022
New Plans Reviews	1,061	1,515	1,569
Fire Inspections Completed	7,927	7,785	8,277
Fire Code Violations Discovered	12,881	12,462	12,297
Incendiary Structure Fires	47	42	51
Number of People Charged from Fire Investigations	13	18	15



Fire Prevention/Code Enforcement

Top 5 Code Violations



Emergency Management

- ❖ City of Fayetteville in 2022: three winter storms, two tropical systems.
- ❖ Coordinated Update of Emergency Operations Plan and Continuity of Operations Plan
- ❖ Participated in several training exercises including –
 1. Cumberland County EOC activations
 2. Triennial Full Scale Exercise at the Fayetteville Regional Airport
 3. Disaster debris management exercise led by contracted debris management vendor.
 4. LEPC - Aircraft crash/hazardous materials release exercise.
 5. Full Scale multi-day urban search and rescue structural collapse exercise.
- ❖ Long-term work recovery efforts continue, including damage repairs of infrastructure and the reimbursement processes, for Hurricane Matthew, Hurricane Florence, and the SARS-CoV-2 pandemic (ending a state of emergency that had been in effect for 890 days).
- ❖ Resource coordination for several mutual aid/deployment technical responses through out the State.



Security

- ❖ Initiated City-wide Access Control Expansion
- ❖ Assumed Security Vendor Management
- ❖ Revised Security Protocols, Policies and Procedures
 1. Weapons Policy
 2. Active Assailant Policy
 3. Active Assailant Training
 3. Security Guard operating manual
 4. Screening Devices in City Hall Lobby
- ❖ Vulnerability Assessments of existing City Facilities
- ❖ Plans review and contractor coordination of new facilities





Questions?



 **FAYETTEVILLE** ^{NC}
AMERICA'S CAN DO CITY

FayettevilleNC.gov