



# Annual Committee Report – Transit

*Fayetteville Advisory Committee on Transit (FACT)*

February 9, 2026

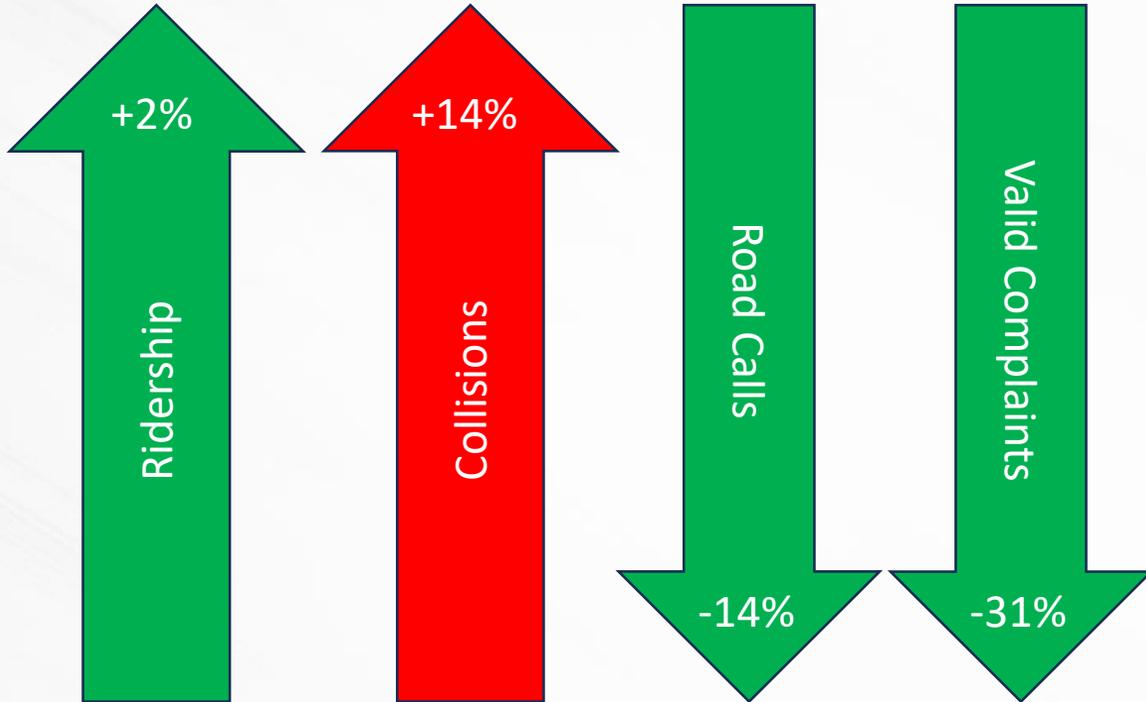


- To address the public transportation needs of Fayetteville in a proactive way
- To provide recommendations to City Council, FAST staff, Transit users and the general public in an effort to create a comprehensive and cohesive transit system that responds to our community's present and future needs

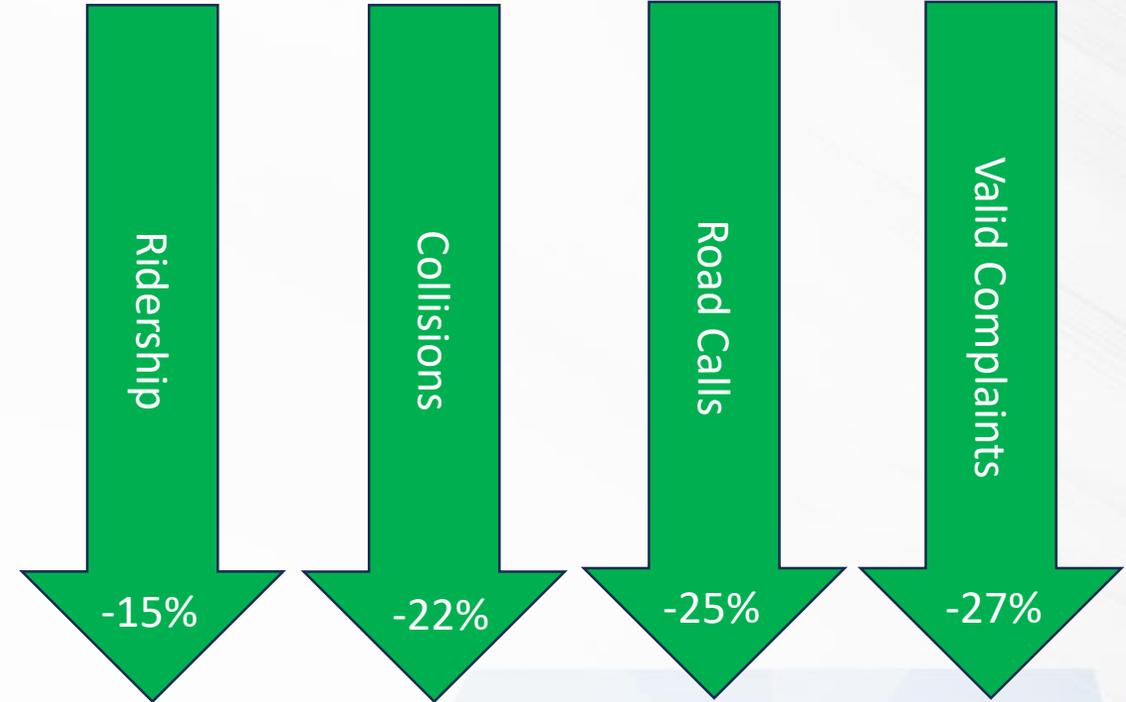
Name	Term Period
Michael J. Council	April 2, 2024 – March 31, 2026
Austin L. Campbell	April 1, 2024 – March 31, 2026
James Elliot	April 2, 2024- March 31, 2026
Rabbi Scott I. Klein	December 8, 2025- September 30, 2026
Stephanie Y. Jones	October 1, 2024 – September 30, 2026
Sharon Moyer	October 1, 2024 – September 30, 2026
Ngina Shelton	April 1, 2025 – March 31, 2027
Taccarra Manuel	N/A – N/A
Councilmember Shaun McMillan	N/A – N/A



## Fixed Route



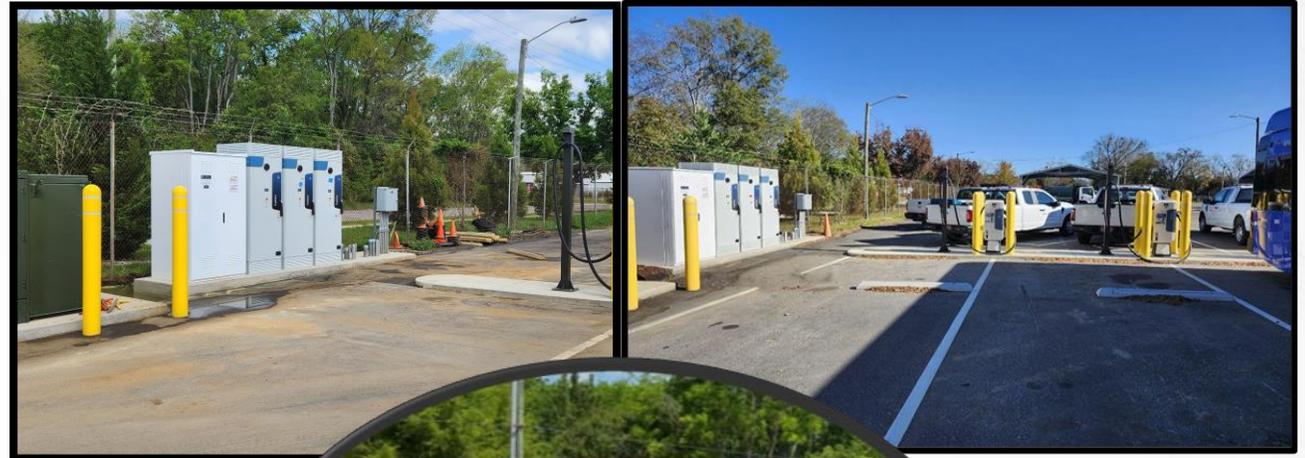
## Paratransit



*FY25 (July - December) vs. FY26 (July - December)*

## Battery Electric Buses (BEBs) & Charging Infrastructure

- Ribbon Cutting – April 2025
- 40-ft. Buses
- Charging Dispensers



## New Service - Express One (X1)

- Express Route (W. Fayetteville)
  - Connects Hoke Loop Road to Cross Creek Mall (CCM)
  - Flag Stops
- 2<sup>nd</sup> Anniversary
  - Launched - Nov. '23
- Ridership Totals
  - Annual Increase - 3+%



**FAST X**  
ALLOWS RIDERS TO  
REQUEST "FLAG STOPS"

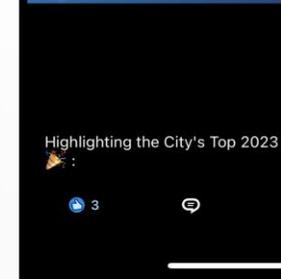
A flag stop is when a rider boards the bus at a location that is not an established bus stop with a posted bus stop sign. Flagging the bus down will only be permitted along Hoke Loop Road.

Please do not step in front of a bus in an attempt to flag it down.

[← LEARN MORE](#)

Contact Us  
910-433-1747

Visit Our Website  
[www.RideFAST.net](http://www.RideFAST.net)



Catch a ride...  
to West Fayetteville

[www.RideFAST.net](http://www.RideFAST.net)

## Fare/Service Equity Analysis - Title VI Survey

- Council Approved - April 2025
- Service Implementation
  - Added 2<sup>nd</sup> Bus to (4) Routes
- Cashless Fares
  - Awaiting Contract Award
- Feasibility Study - Underway



## Revenue Vehicle Replacements

- Fixed Route – 33
  - Past Useful Life – 15\*
    - Approved Funding for Replacements – 5
    - Awaiting Funding for Replacements – 3
- Paratransit – 21
  - Past Useful Life – 18\*
    - Approved Funding for Replacements – 6
    - Awaiting Funding for Replacements – 0
- Total Revenue Fleet - 54

*\* Note: Old City Branding*



## Cashless Fares

- Processing cash is expensive
- Increase transit revenues by decreasing handling costs
- Increase On-Time Performance (OTP)
- Convenient
- Will NOT immediately eliminate cash



## Feasibility Study

- Supports potential expansion of service identified in FAST's Transit Development Plan (TDP) - Adopted August 2022
- Estimated Completion – March 2026
  - Traffic/Commuting Patterns
  - Regionalization (Spring Lake, Hope Mills, FlyFAY, Ft. Bragg, etc)
  - Operations & Maintenance (O&M) Facility – West Fayetteville



- Recruitment
  - Transit Operator IIs (CDL Drivers)
  - Bus (Diesel) Mechanics
- Aging Fleet
  - Increasing Capital Maintenance Costs
  - Increasing Capital Costs (i.e. Tariffs, etc.)
  - Increasing Lead Time – Replacement Fleet



## Come Ride With Us...



**We're Going Places**  
*Connecting people and places with safe, efficient, reliable,  
courteous and innovative transportation.*

**FAST**  
FAYETTEVILLE AREA SYSTEM OF TRANSIT

**Carlie C's**

**TRANSITION TECH**

**CUMBERLAND COUNTY**



 **FAYETTEVILLE** <sup>NC</sup>  
AMERICA'S CAN DO CITY

[FayettevilleNC.gov](http://FayettevilleNC.gov)