

City Council Agenda Item Request

Date of Request: March 26, 2026 **Requester:** Council Member Jones

Agenda Item Title: FAST Amenities

Estimated Cost: Unknown **Anticipated Funding Source:** Unknown

City Department(s) Support Requested: Transit

Estimated Staff Time Required: Approximately 8 Hours

Anticipated Date for Future Council Work Session Discussion: April 6, 2026

Which City Council Priorities within the Strategic Plan does this request directly support?

Goal II: Responsive City Government Supporting a Diverse and Viable Economy
Goal IV: Desirable Place to Live, Work and Recreate

What do you envision accomplishing with this agenda item request?

To adopt new bus stop amenity standards that foster ridership growth, enhance rider/resident safety, improve transit equity, and support Fayetteville's commitment to building a FAST system that residents "choose" because it is comfortable, reliable, and accessible.

Enhancing our goal of creating a "SYSTEM OF CHOICE"

- Improve the safety and comfort of riders waiting at stops with lower but still significant usage.
- Support increased ridership by making stops more attractive and functional for current & new riders, seniors, ADA, and all residents
- Ensure transit access improvements align with Fayetteville's broader goals for multimodal transportation, equity, and resident connectivity.
- Reflect current community needs and expectations for FAST as a modern, reliable, and appealing transit option that is desirabler

Additional Comments:

Possible amenity threshold alternatives:

- 3-4 boardings a day for benches, as opposed to the current standard of 6 or more daily boardings.
- 6-8 boardings a day for a shelter, as opposed to the current standard of 15 or more daily boardings.

I am requesting that FAST staff evaluate the current thresholds for the installation of bus benches & bus shelters and provide recommendations for updating these thresholds to better serve Fayetteville residents and align with the City's long-term transit goals and move us forward towards a "SYSTEM OF CHOICE".