



# Senior Technology Literacy Initiative

*April 8th, 2026*



## Purpose:

- Evaluate technology access and learning opportunities for seniors

## Focus Areas:

- Expand technology learning resources
- Assess feasibility of donated devices
- Improve access to training

## Staff Approach:

- Reviewed existing programs and partnerships
- Evaluated operational and policy considerations
- Coordinated with departments and partners



Current and Planned Programming	City-Managed Devices	Community Partnerships
<p>Technology classes offered at senior centers (Library partnership)</p> <ul style="list-style-type: none"> <li>Held on the 3rd Wednesday and 3rd Thursday of each month</li> </ul> <p>Planned revival of offerings through ECD and other recreation centers</p>	<ul style="list-style-type: none"> <li>20 iPads with cases and 2 charging stations procured</li> <li>\$9.5K total investment to date</li> </ul> <p>Devices prepared for delivery to Parks &amp; Recreation for next phase</p>	<p>Youth-led training concept with FCYC</p> <p>Collaboration with Cumberland County Council on Older Adults</p> <ul style="list-style-type: none"> <li>Example: Tech training at senior meal sites provided by CCCOA</li> </ul> <p>Additional partnerships under exploration</p>

Staff recommends strengthening and coordinating senior technology programs by aligning City departments with community partners to expand access to training and resources. Specific actions include:

- Coordinate senior technology literacy efforts at Senior Center East, Bill Crisp Senior Center, and the Cumberland County Library, while reviving ECD efforts
- Authorize IT to acquire additional devices for courses and senior centers as needed, and continue reviewing asset disposition policies
- Support FCYC in developing intergenerational programs where students design and deliver technology training at senior centers and with local partners
- Continue coordination with the Council on Older Adults to align outreach and education efforts



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