

WORK SESSION



Shared Active Transportation Program

April 10, 2023



Ordinance Key Points





- Define Location
- Set parameters for potential vendor(s);
- Limiting the number of vendors/vehicles in the city limits;
- Require formal application/permit process for possible vendors;
- Hours of operations;
- Age requirement;
- How to staff/manage at the city level;
- Penalties against vendors civil; and/or
- Enforcement and violations.

Shared Devices

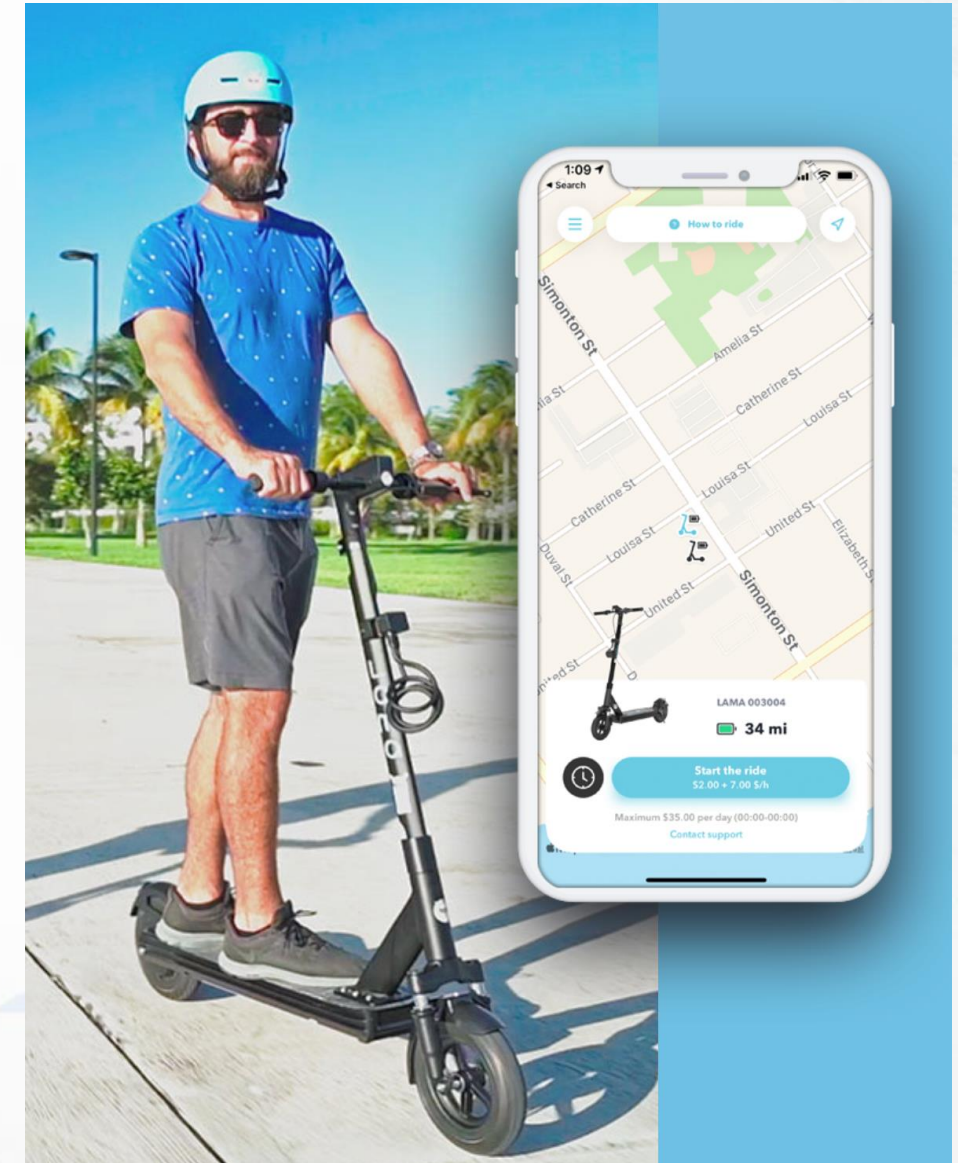
- Electric-assisted bicycle means a bicycle with two or three wheels that is equipped with a seat or saddle for use by the rider, fully operable pedals for human propulsion, and an electric motor of no more than 750 watts, whose maximum speed on a level surface when powered solely by such a motor is no greater than 20 miles per hour.
- Motorized scooter means a vehicle that is steered by a steering handle, designed to be stood upon by the operator while the vehicle is in operation, and powered by a motor capable of propelling the vehicle at a speed no greater than 18 miles per hour on a level surface; and whose wheels have diameters of ten inches or less.

TYPES OF POWERED MICROMOBILITY VEHICLES¹

	Powered Bicycle	Powered Standing Scooter
		
Center column	Y	Y
Seat	Y	N
Operable pedals	Y	N
Floorboard / foot pegs	Possible	Y
Self-balancing ²	N	N

Equipment

- All shared devices must be equipped with technology, such as Global Positioning System (GPS), that allows the shared device to be located and tracked by the permittee at all times.
- Each motorized scooter must be equipped with always-on front, side, and rear lights that emit a white light visible from a distance of at least 500 feet to the front, side, and rear.
- Each SATS device must be equipped with a warning bell or horn and security hardware.



Prohibited

- Ride any shared device on any public sidewalk in the downtown area;
- Obstructs pedestrian or vehicular travel upon or blocks pedestrian or vehicular access to a public right-of-way
- Blocks ingress or egress from a vehicle lawfully parked at the curb of a public right-of-way
- Shared devices shall not be parked in a way that may impede the regular flow of vehicular and pedestrian travel in device operating areas or otherwise cause a violation of the City Code



Allowed

- All shared devices shall be inoperable outside of the designed SATS District.
- Permittees shall provide **docking stations** for all SATS devices at approved locations in the designated district(s).
- From 6 a.m. – 10 p.m.



Plan of Operation

- The applicant's proposed operations in the city, including the maximum number of SATS devices the applicant proposes to use, the plan for balancing and rebalancing SATS devices for equitable city-wide coverage, the plan for inspecting, repairing, servicing, and maintaining SATS devices, the plan for providing and maintaining adequate levels of staff for operation, inspection, repair, service, maintenance, rebalancing, and administration, and the plan to provide adequate customer service;

Local Office

- Permittees shall have a 24-hour, 7-day-a-week, 365-day-a-year hotline and a local office within the City, open, at minimum, from 8:00 a.m. to 5:00 p.m., Monday - Friday for customers to report safety concerns and complaints, and to ask questions, to take payments and conduct other business. Both the hotline and the local office shall be staffed by personnel who can and must respond or dispatch other personnel who can and must respond to customer or city concerns, complaints, and/or requests within two hours of complaint/request unless a shorter timeframe is specified elsewhere in this article.

Reporting

- Each permittee shall provide the City with all data concerning the permittee's SATS devices and their use, including real-time data; archival trip data; data pertaining to the frequency and location of trips; data pertaining to the deployment and rebalancing of devices; data pertaining to customer complaints and customer service response; data pertaining to device inspection, maintenance, and defects; accident data; data pertaining to system operations; etc.



Operating Shared Devices

- Encouraged to wear helmets.
- Must be at least 16 years old and are encouraged to wear a helmet.
- North Carolina law requires persons operating the devices to follow applicable traffic laws.
- Prohibits operating the device on sidewalks in the downtown district, per the ordinance.



Penalties

Civil penalties shall be assessed for violations as prescribed in this article, including the terms of a permit. Written notice shall be given to the offender describing the nature of the violation and the amount of the civil penalty. The written notice shall be served to the permittee by US mail to the address listed on the permittee's application. The civil penalty shall be \$200.00 per violation plus the costs incurred by the City resulting from the violation, including costs of removing shared devices from the rights-of-way. Each day's continuing violation shall be a separate and distinct offense.



Revocation or Non-Renewal



The Director may (i), at any time, revoke any permit issued to a permittee or (ii) refuse to renew a permit issued to a permittee under this article and require that permittee remove its entire fleet of shared devices from City designated areas for the following findings:

- The permittee or the permittee's agent or employee violated this article or the terms of the permit up to 10 occurrences.
- The permittee's customers operated the shared devices in such a manner as to create unsafe traffic conditions, cause a breach of the peace or public nuisance, violate any applicable law, or interfere with the rights of property owners abutting the right-of-way, and such operation is done to such an extent that the health, safety, and welfare of the citizens or their property is at substantial risk if the permit is allowed to continue in effect.

1. Adopt the Ordinance for Shared Active Transportation System for the period of one (1) year. In June 2024, the action will be reintroduced to continue the program or rescind the pilot;
2. Do not adopt the ordinance and provide direction to staff.





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