

EVALUATION MATRIX

Request for Proposals for

Private Security Services for City of Fayetteville Departments

CRITERIA	PROPOSING FIRMS		
	Sample	Absolute Contracting Services	GCS Security Services
Past Experience Performing Similar Work			
Experience on projects of similar size, scope and complexity	10	7.50	8.00
Key personnel experience	10	6.50	9.00
References	10	7.75	8.50
25%	25	18.13	21.25
Management Approach/Quality Assurance/Q Control			
Supervision Plan	10	7.50	9.75
Thoroughness of plan	10	7.25	9.75
Ability to respond/Covering vacancies	10	6.75	9.25
25%	25	17.92	23.96
Officer Selection and Training Program			
Selection: Criteria & Background Checks	10	7.00	9.50
Training: How complete? Topics Covered	10	7.00	10.00
Customer Service focus	10	7.25	9.00
20%	20	14.17	19.00
Cost per Hour			
Basic cost per hour	10	9.13	7.25
Premiums added	10	6.75	4.75
On Call costs	10	9.13	6.50
20%	20	16.67	12.33
OSHA & PPSB Violations			
OSHA Violations	10	5.00	9.75
PPSB Violations	10	5.00	9.75
10%	10	5.00	9.75
TOTAL RATING	100%	71.88%	86.29%